

Web

AGnVET[®] Services

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16th December 2009

Dear Sir,

RE: Change in Traffic flow

AGnVET Services have been reviewing our traffic plan and flow for our Temora Branch during the past few months. As a result of this review we are going to implement some changes which will affect the delivery of products to our branch by your company. This however will ultimately ensure the ongoing safety of our staff, customers and contractors (including your staff) while they are on the Temora site.

In the past trucks have been driving in through both access gates and loading or unloading at the rear or side of the warehouse and even sometimes in the drive thru. To ensure everyone's ongoing safety this will no longer be acceptable. Trucks and delivery vans will access the premises through the rear gates, these gates will also be used as the exit for the same vehicles. There will be a designated area for unloading and an area for your driver to stand while the vehicle is being unloaded.

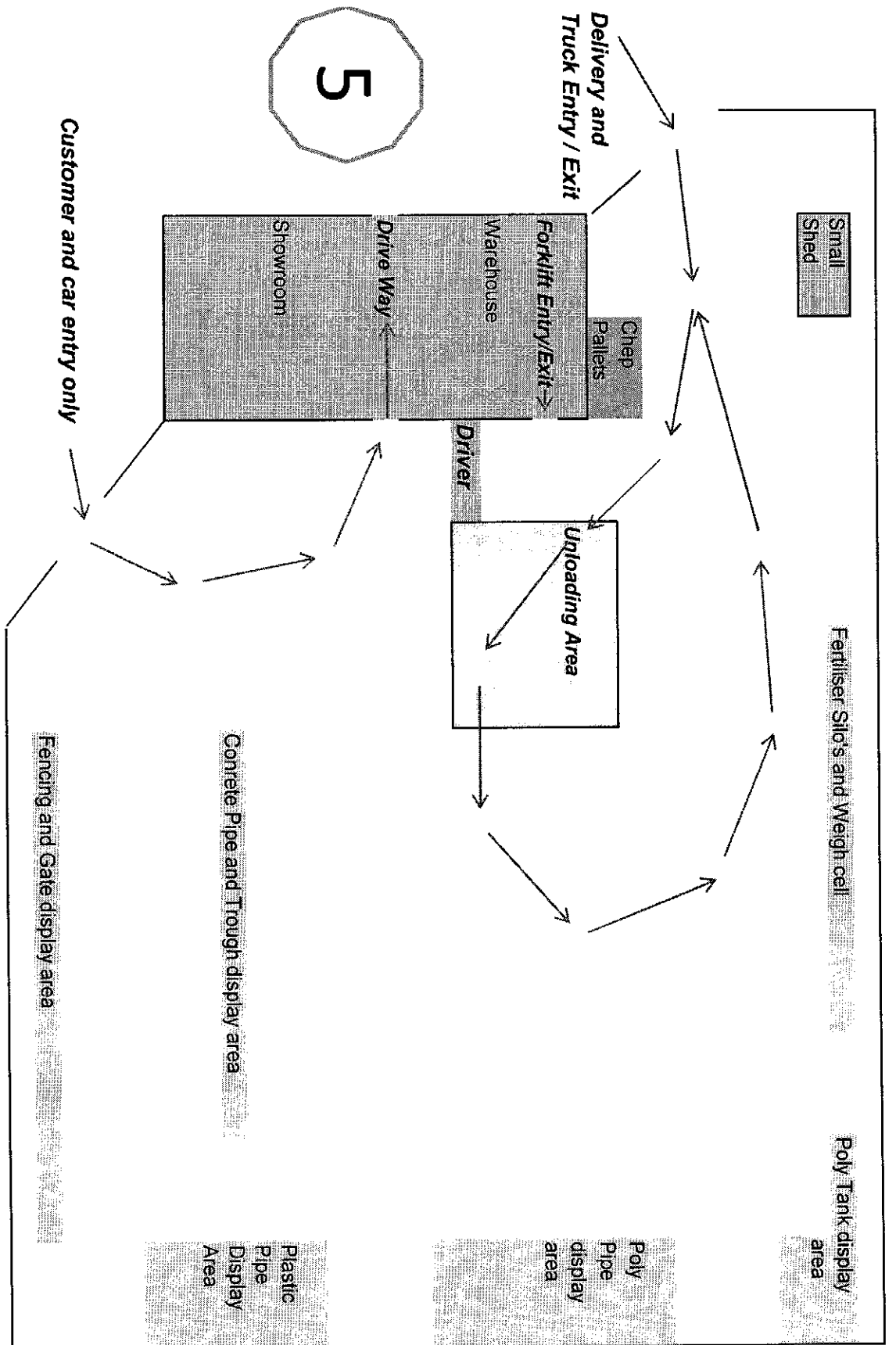
I have attached a map of our premises which clearly marks the areas and new procedures so you can discuss with your drivers to ensure they understand. We will also be handing a map to all drivers when they arrive. These new procedures will commence immediately.

If you have any questions or concerns please don't hesitate to call.

Regards,



Matt Collingridge
Customer Service Manager
AGnVET Services – Temora
Mobile – 0428 775533



AGN^{VET} Services - Temora Traffic Plan

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